|  |
| --- |
| Christopher Nugent |

2295 58th Street North Saint Petersburg FL. 33710 | (727) 773-6986 | Nugentc23@outlook.com

# About Me

Friendly and engaging team player and leader able to inspire staff to perform their best. Detail oriented and experienced with processing data and passionate about aquaculture and Marine biology. A multi-tasker who excels at Microsoft Office with a record of accomplishment of inspiring great customer service and accurate data entry satisfaction. I regularly exceed metrics and always work to the best of my ability.

# Experience

## Customer service specialist | BILL JACKSON’s | May 2023 – Present

* Train staff members in customer service skills, and health & safety standards.
* Efficient using the POS system and reaching metrics.
* Consistently completing all other tasks assigned.
* Knowledgeable with firearms, scuba equipment, paddle boards, kayaks, fishing, Spear fishing, camping, and hiking.
* Help with lifting/delivering very heavy weight being 800lb gun safes safely
* Unloading trucks

## Engineering specialist| Tesla | June 2020 – May 2023

* Train employees as directed by the Manager.
* Maintain a clean and safe working environment within the facility and production areas.
* Immediately inform the Manager of any system discrepancies.
* Visually inspect materials for deficiencies and reporting concerns
* Follow scheduling to accurately project work needs.
* Catalog, track, and organize parts using a track and trace system.
* Work within company continuous improvement system and strive to increase productivity.
* Clean equipment and tools, including light reflectors, containers, and ventilation.
* Document and update logs with substance application to metals
* Provide support packing teams as needed to achieve facility production goals.
* Trained to wear PPE and to follow warehouse and OSHA regulations.
* Trained to operate a pallet jack or hand truck if needed to load and unload equipment.
* Assist with inventory management by accurately tracking incoming and outgoing materials.
* Trained and able to use Caulking gun both auto and manual.
* Trained for use of basic hand tools.
* Trained to work in an Oven and used to elevated temperature safety to ensure the powder-coat is maintained.
* All other duties assigned.

## Raymond James | ACCOUNT TRANSFER SPECIALIST | SEPTEMBER 2018 – JUNE 2020

* Responsible for transferring/liquidating and linking various products in and out of Raymond James
* Answering the main Account Transfers phone line and email as well as personal email.
* Assists other areas of the department with various functions when volume is high.
* Maintains detailed records/notes to ensure all client requests are completed.
* leads monthly functional team meetings and ensures projects are completed by the stated deadline.
* Working with other departments to ensure nothing hinders a transfer in or out of the firm.
* Performs general clerical activities, including faxing, copying, and filing.
* Providing training for associates, providing help/clarity when needed or asked.
* Using attention of detail to ensure each form is submitted correctly with zero errors.
* Utilizing reasoning and problem solving to research and resolve complex problems.
* Work well under stress created by time deadlines and workflow volume changes.

# Education

## B.S. in Marine BIOLOGY AND SUSTAINABLE AQUACULTURE | undergraduate | unity environmental university

# Skills & Abilities

|  |  |
| --- | --- |
| * Accounting & Budgeting
* Proficient with POS systems
* Excellent interpersonal and communication skills
* Microsoft Windows and Office
* Manufacturing and assembly.
* Horticulture and garden cultivation.
* Data entry
* Various sanitation procedures
* Ability to lift 80 pounds at any given time
 | * Poised under pressure
* Experienced in most retail positions
* Fun and energetic
* Very StrongCustomer service
* Ability to stand for more than 10 hours a day.
* able to contact 911 with no stress
* Manage projects when required
* Exceptional training skills
* Problem solver
 |

# Activities and Interests

Theater, environmental conservation, art, hiking, skiing, travel, scuba diving and horticulture.

* Responsible for transferring/liquidating and linking various products in and out of Raymond James
* Answering the main Account Transfers phone line and email as well as personal email.
* Assists other areas of the department with various functions when volume is high.
* Maintains detailed records/notes to ensure all client requests are completed.
* leads monthly functional team meetings and ensures projects are completed by the stated deadline.
* Working with other departments to ensure nothing hinders a transfer in or out of the firm.
* Performs general clerical activities, including faxing, copying, and filing.
* Providing training for associates, providing help/clarity when needed or asked.
* Using attention of detail to ensure each form is submitted correctly with zero errors.
* Using Reasoning and problem solving to research and resolve complex problems.
* Work well under stress created by time deadlines and workflow volume changes.